≣IQVIA

IQVIA Patient Recruitment Services

A specialty function that utilizes a 360° approach to go beyond traditional clinical trial patient recruitment

Challenges with traditional recruitment

Patient recruitment is one of the biggest risks to completing clinical trial studies as per projected timelines. A site-led recruitment approach often leads to two main challenges:

- Limited number of patients known to sites
- **Limited methods** to generate patient referrals from outside the site setting

In Asia Pacific, the diverse regulatory requirements and different levels of technology adoption creates an environment where a "one-size-fits-all" approach limits success – especially for multi-country trials.

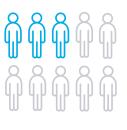


40%

70%

of patients have rarely considered clinical studies as an option¹

of patients are not confident they would find a clinical study right for them¹



30%

of patients use general search engines to research clinical trials¹

A shift in patient-recruitment

To address the unique challenges in Asia Pacific, IQVIA recommends an integrated approach that combines our global capabilities with our regional subject matter expertise to operationalize bespoke patient recruitment strategies.

IQVIA tailors each strategy according to protocol requirements and study complexities alongside a deep understanding of local requirements and recruitment barriers.

Our IQVIA Patient Recruitment Services, delivers just this.



PATIENT SUPPORT

Maintaining

engagement

and facilitating



patient arrival to a successful first office

visit and randomization

THERAPEUTIC & DOMAIN EXPERTISE

Expertise in clinical trials across all therapeutic areas and typically challenging patient groups

MULTI-CHANNEL CAPABILITY

Across digital, direct, and traditional channels



INNOVATIVE TECHNOLOGY

Integrated technology that delivers patient referrals and other patient information to sites



Rebalancing recruitment efforts to enable optimal delivery

Our data-driven enrollment and retention solutions are designed to meet enrollment targets faster and minimize subject drop out.

Recruitment Approach

IQVIA Recruitment Solutions

Outcome

✓ Access to wider **Clinical Trial Educators (CTEs)** <u>A</u>o Working directly with site investigative patient pool staff and referral networks ✓ Accelerated **Referral Network** enrollment Traditional **IQVIA** Mapping the patient pathway to Site-Based Recruitment connect with referral sources ✓ Faster identification Recruitment and data of difficult to recruit subjects **Direct-To-Patient (DTP) Recruitment** Multi-channel marketing, including digital tools, to target patients directly Less access to Broad and large patient pool patient pool

Early planning, including identifying patient pathways, understanding patient and investigator perspectives, mapping referral networks, and applying these insights to the recruitment strategy is crucial to trial execution success.

DTP Recruitment

Using IQVIA data and technology capabilities to focus outreach and target subjects outside the site setting

Multi-Channel Outreach

Engaging IQVIA tools to target digital search, social media, direct marketing, traditional media and online health networks

Clinical Trial Educators

Physician Referral Network

Working with established IQVIA healthcare partners to drive subject referrals and streamline recruitment through our platform

IQVIA Healthcare Data

Unparalleled access to clinical data including claims, pharmacy, EMR and labs to enable targeted recruitment

Dedicated IQVIA therapeutic experts at the site focused on maximizing recruitment, relationship building and site training

Success for all stakeholders

IQVIA is ready to help and fill the gap left by traditional patient recruitment and create awareness and interest for clinical trials among patients and investigators.



Start planning early.

Contact your IQVIA representative today to learn more about patient recruitment services.

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¹ CISCRP Perceptions and Insights Study: The Participation Decision-Making Process, 2017 2 IQVIA Analytics Center of Excellence

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