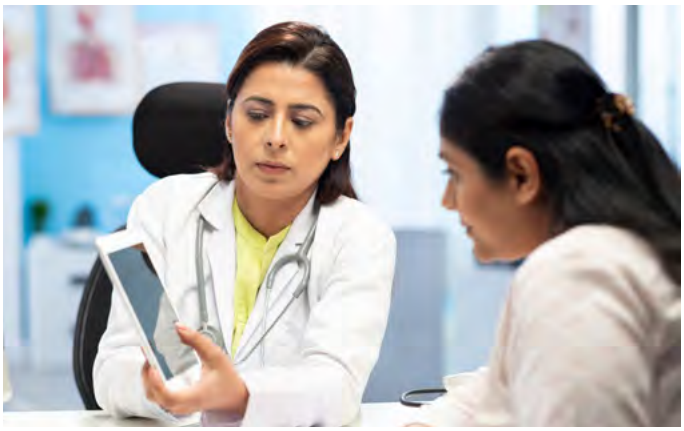
End-to-End Safety Solutions

Lifecycle safety expertise enhanced by AI/ML

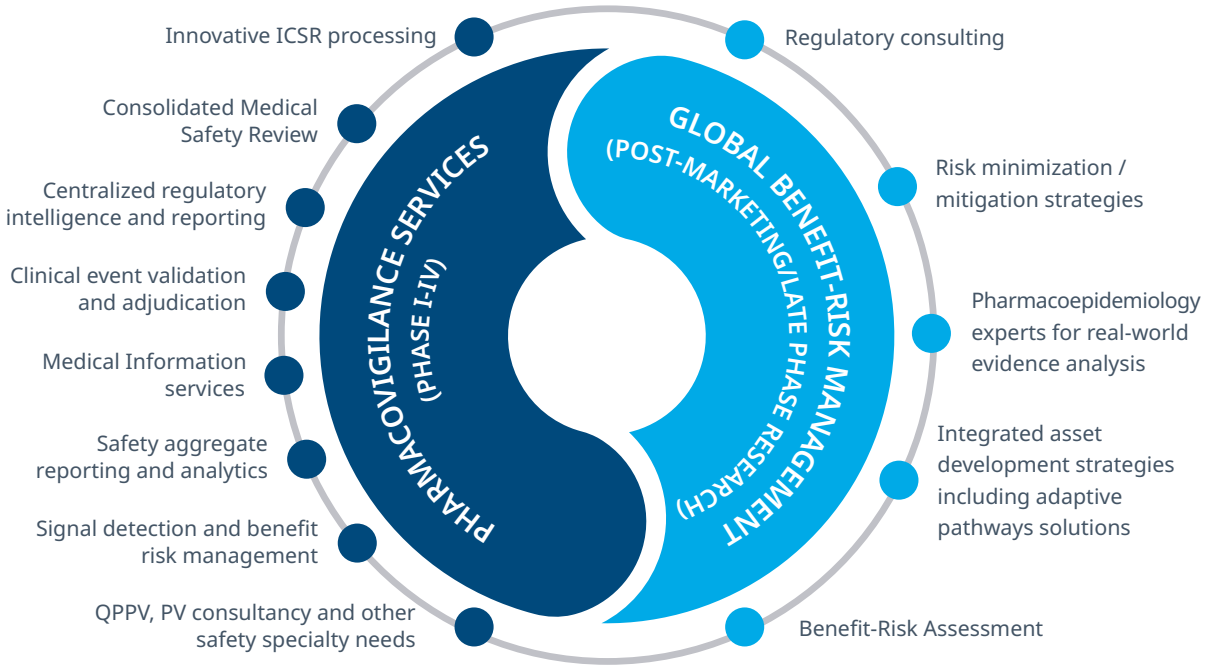
The challenges

In life sciences, product safety is an absolute imperative. As the importance of safety has increased, so too has the complexity of delivering safer products. In addition, the proliferation of new data sources is adding ever-increasing volume, workflows and cost.



Technology-enabled solutions across the product lifecycle

IQVIA can help. As one of the world's largest and most experienced safety and pharmacovigilance (PV) organizations, IQVIA brings extensive domain expertise and deep regulatory intelligence to every engagement. Using IQVIA Connected Intelligence™, our flexible, global delivery models employ leading-edge technology platforms, enabling predictable, quality delivery across complex multi-year programs. From early development to post-approval and beyond, let us help you increase safety, accuracy and compliance, while decreasing complexity and cost. Our services include:



Combining technology and analytics with expertise

IQVIA's safety teams are harnessing the power of automation, artificial intelligence (AI) and machine learning (ML) to deliver streamlined safety and surveillance processes including our award-winning Vigilance Platform.

VIGILANCE PLATFORM	SAFETY MONITORING SERVICES WORKBENCH	ROBOTIC PROCESS AUTOMATION (RPA)	QUALITY CONTROL DATABASE
Comprehensive Saas Safety/PV solution employing automation and AI to simplify PV processes and streamline operations	Harmonizing a fragmented safety processing environment through proactive workflow management	Workflow automation including data entry, QC, narratives, case migration and document comparison	Providing real-time case quality visualizations, validated trend analysis and automatic notifications

REGULATORY INTELLIGENCE DATABASE

Enabling regulatory compliance with access to a single source for comprehensive requirements

IQVIA safety – 2022 delivering excellence

Case ID & intake, case processing
>2M ICSRs processed
99.83% TAT compliance
99.05% end of line quality

Benefit risk management
9 projects supported
70 risk management plans

Audits and inspections
157 audits/inspections supported
80 customer audits
77 inspections
155 SOP updates

Aggregate reporting
>1.3K aggregate safety reports across **131** clients
99.89% Aggregate report compliance
99.44% Aggregate reports end of line quality

PV platform hosting and support
Hosted and managed
389 safety database enterprises
52 IRMS divisions
15K helpdesk tickets closed

Medical safety advisors
769K medical review of ICSRs
107 signal runs, **1K** PBRERs
2K DSURs, **132** RMPs, and **2K** PADERs
98% TAT compliance
99.5% medical peer review quality

QPPV and PV agreements services
30 countries supported with QPPV requirements
18 PSMF updates with **96%** compliance
106 PVA updates
5 PVA svs provided to 3 top pharma with **98.12%** compliance

Medical Information
31 medical Information proiects
8 AE intake/LAPs projects
147K inquires, **267K** adverse events, **11K** product complaints
99.97% AE/PQC compliance, **16** second average call wait time

Literature screening
95 literature customers with **1,500** products
>425K biomedical literature abstracts reviewed
>27K full text articles ordered
>99% compliance EoL quality
>99% literature absract compliance

Regulatory reporting and compliance
1.4M reg submissions
1.7M investigator alert letter submissions delivered
99.65% overall EC/RA submission compliance

Signal management
1,026 signal detection runs performed for **419** distinct products **85** signal validations and **63** signal evaluation reports authored covering **38** products
100% compliance

World-class cross functional teams deliver comprehensive patient safety solutions across the product life cycle

Better patient outcomes across product lifecycle

>400 customers

>1,400 projects

IQVIA

CONTACT US
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