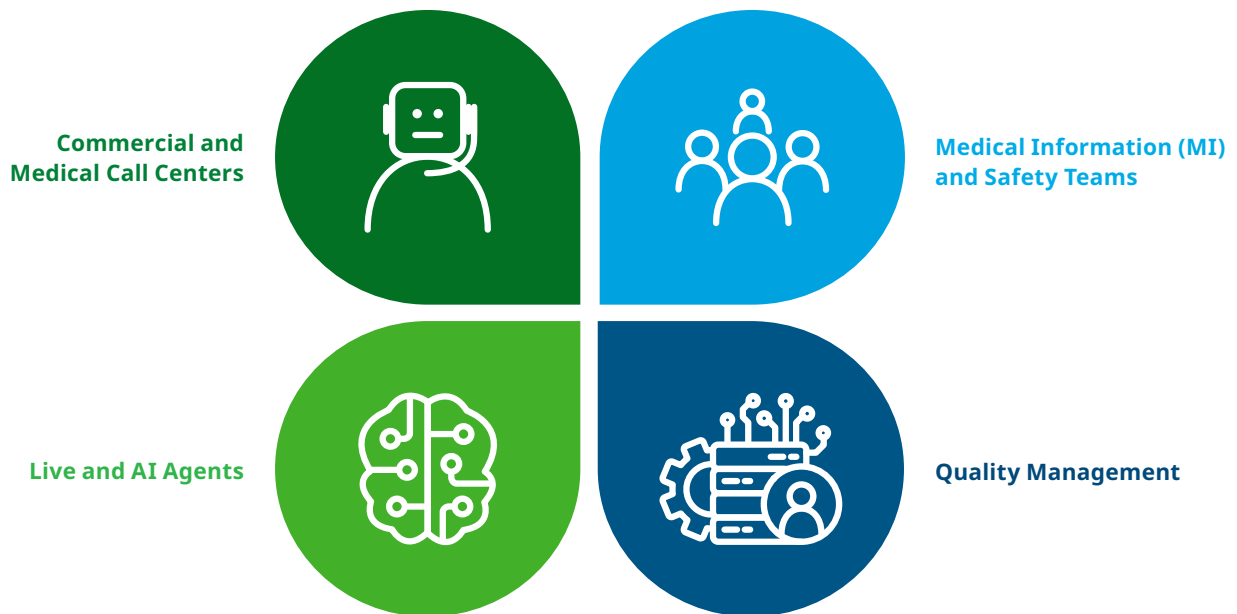


IQVIA Vigilance Detect Voice

Vigilance Detect Voice finds potential adverse events (AEs), product quality complaints (PQCs), and other safety risks within audio files

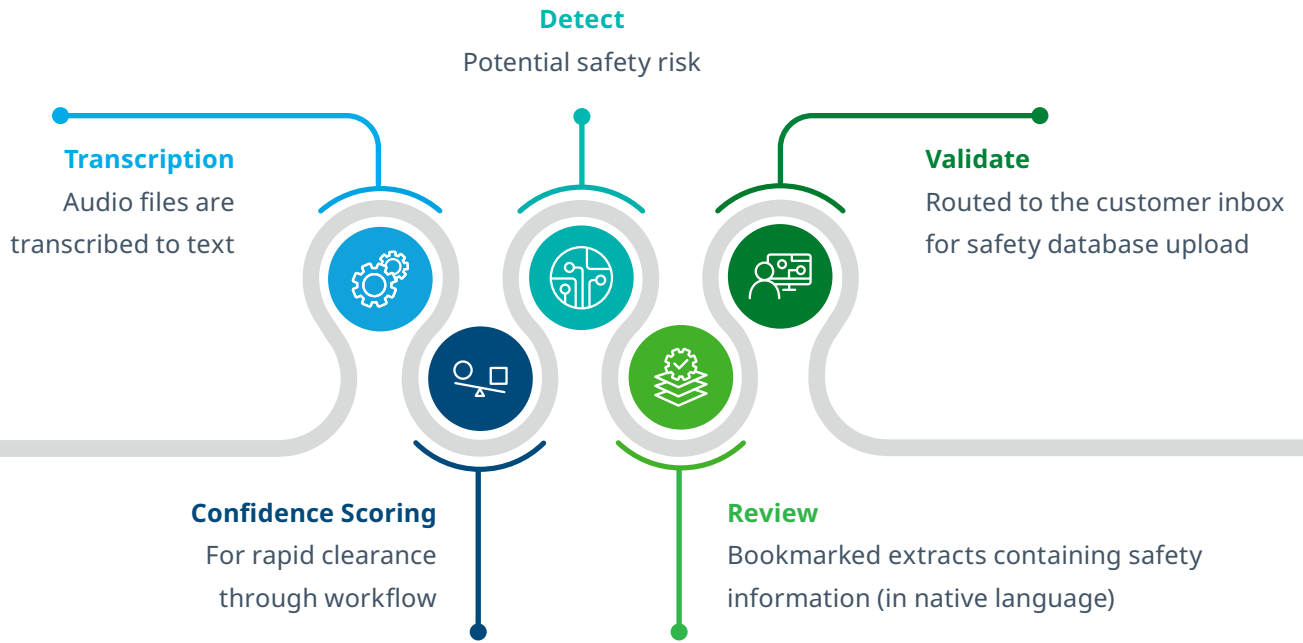
Vigilance Detect Voice supports:



Why is Vigilance Detect Voice a unique market offering?

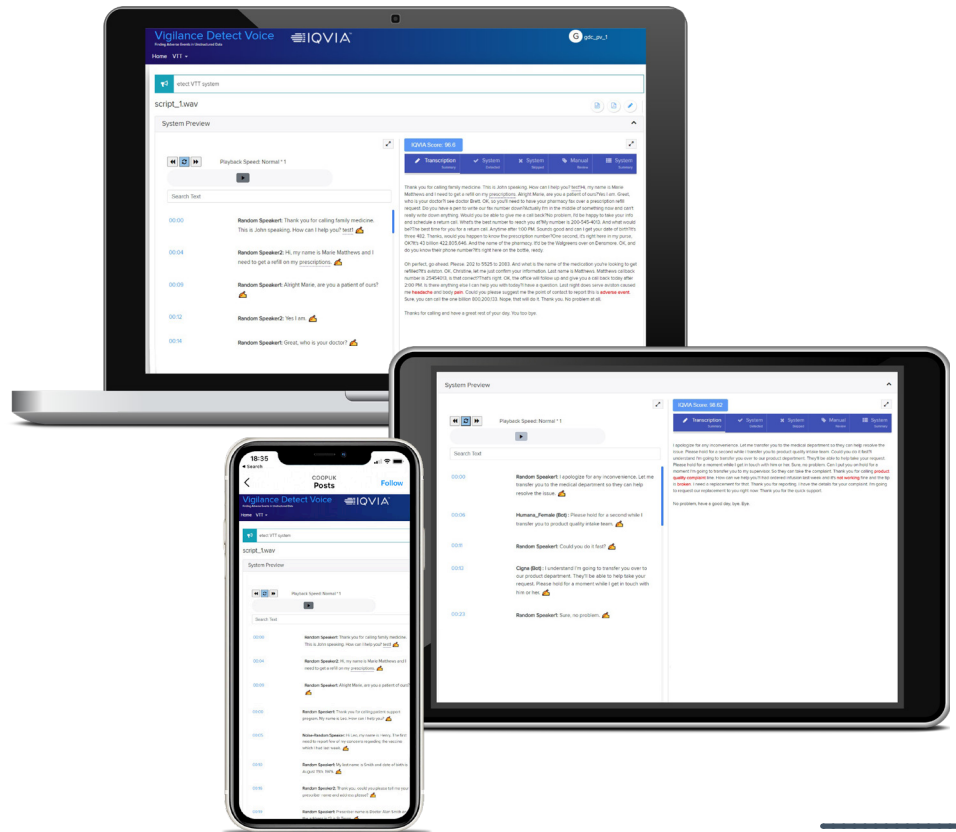
- 10 years proven performance in rapid and reliable identification of safety risk.
- >500,000 safety-specific key words and patterns (ontologies) that power the Detect engine.
- An end-to-end workflow management solution.
- A unique confidence scoring mechanism supports reduction and elimination of noise in safety workflow.
 - » Precisely pinpoints any human review required.
 - » Dashboard analytics support prioritization and management of trends.
- » Compatible with any safety system, volume or deadline.
- 1.5M audio files processed with zero inspection findings.
- Embedded mechanism to continually learn from the data, train the system, and understand and adapt to regulatory, process and system changes.

How does Vigilance Detect Voice work?



What are the benefits of using Vigilance Detect Voice?

- **Greater Efficiency:** Achieved through AI, NLP, bulk processing features and an optimized workflow.
- **Increased Compliance:** Rapidly identifies and routes safety events to enable regulatory timelines.
- **Cost Savings:** Eliminates noise from the workflow and unnecessary human review.



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